

• The staff and young people live out their vision for 'A safe space to be yourself – empowering young people, creating opportunities and building connections', which is reflected in the young people's strong sense of belonging to and pride in their youth club.

• There is a welcoming and inclusive ethos where young people of all abilities and backgrounds are valued for their uniqueness.

• The staff demonstrate excellent interpersonal skills and have established highly effective conditions for youth work practice, which benefit the personal and social development of the young people.

• The young people's holistic development is given a high priority in the planning of the youth work curriculum, and the facilitation of the programmes by the staff.

• To recognise fully the impact of the effective youthwork practice, the systems used for reporting and evaluating should capture more sufficiently the young people's progress in their personal and social development.

• The young people are learning new skills and being supported to overcome barriers, which is having a positive impact on their ability to engage in formal education.

• The young volunteers are highly respected by their peers and show mature, confident leadership when facilitating sessions with other members.

• The well-established community partnerships are purposeful and mutually beneficial, both extending and enhancing the youth work experiences for the young people.

• The young people's health and wellbeing are promoted through their high levels of engagement in energetic physical activities and well-targeted mental health programmes.

• The young people's successes are recognised appropriately within the centre and are celebrated more widely with friends and families through the staff's pro-active use of social media.

• At the time of the inspection, the evidence provided by the organisation demonstrates that the arrangements for child protection align to the current statutory guidance. The staff would benefit from training by the EA in adult safeguarding arrangements in the youth environment.

Area for action identified by the organisation:

• for the staff to develop further the systems used for reporting and evaluating to capture more sufficiently the young people's development of their personal and social skills.

Going forward

• Mountain Hill Youth Centre is living out its vision through the highly effective youth work practice which is well matched to the individual needs of the young people. The staff prioritise the building of relationships with the young people and are well placed to meet their personal and social development needs.

• The ETI will continue to work with Mountain Hill Youth Centre, including to share examples of highly effective practice from which others may learn. The aspects of practice which should be shared more widely are:

- the fostering of an inclusive environment where young people are being supported to overcome barriers and thrive; and
- the extensive collaboration with youth workers and key local community stakeholders to enhance the youth work experiences.

• Mountain Hill Youth Centre is well placed to take forward the priorities they have identified through their own self-evaluation processes.