# ApprenticeshipsNI Provision in Riverpark Training and Development (NI) Limited

### Inspection Summary Report - November 2024

- The organisation is achieving well its vision to "provide the best available training and support to the apprentices while they progress throughout their apprenticeship". It is realised through the well-established partnerships with employers to deliver high-quality industry-relevant skills training in line with the Department for the Economy's economic priorities.
- Curriculum provision for apprentices is well considered and balanced to meet the training and development needs of the apprentices, along with the workforce planning needs of employers. There are well-planned opportunities for the apprentices to develop their practical occupational skills, knowledge and understanding, which they apply well in the workplace.
- The planning for teaching and learning is aligned to the training and development needs of the apprentices and their employers. The learning and teaching are characterised by: positive relationships; the effective integration of technical knowledge and practical skills; and, intuitive support from the highly experienced tutors.
- The outcomes for the programme are significantly higher than the level 2 and 3 programmes respective averages for the sector, as published in the DfE

  ApprenticeshipsNI Statistical Bulletin,
  October 2024. Over the three years from 2020/2021 to 2022/2023, 72% of the level 2 apprentices completed their training and achieved the full qualification framework.
  Over the same period, 86% of the level 3 apprentices completed their training and achieved the full qualification framework.

- The apprentices develop their occupational skills to a high standard. They develop good levels of self-confidence to work independently and responsibly to industry standards in a fast-paced industrial environment.
- While the organisation's self-evaluation has identified appropriately the need to provide a preventative curriculum so that apprentices are better informed about contemporaneous issues to support their health and well-being, not enough progress has been achieved in addressing this need.
- In line with the organisation's
  ApprenticeshipNI contract, the organisation
  recruits apprentices to good effect across
  Northern Ireland. The quality of the training
  provided by the organisation is highly valued
  by employers and is contributing positively
  to workforce development within the motor
  vehicle repair industry.
- The apprentices are developing well their digital skills. They can use digital technology confidently to support and enhance their training programme.
- There is good promotion and awareness of progression opportunities within the motor vehicle industry; almost three quarters of the level 2 apprentices progressed to level 3.
- At the time of the inspection, the evidence provided by the organisation demonstrates that the arrangements for child and adult protection do not align sufficiently to the current guidance.







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#### Areas for action:

- provide a preventative curriculum so that apprentices are better informed about contemporaneous issues to support further their health and wellbeing;
- ensure that all staff have child and adult protection training appropriate to their roles and that training and vetting records are maintained appropriately; and
- ensure that the induction information includes the safeguarding arrangements for the apprentices.

#### **Going forward**

- Riverpark Training & Development (NI) Limited is realising well its vision to "provide the best available training and support to the apprentices while they progress throughout their apprenticeship" through their strategic links and partnerships with the motor vehicle industry and their focus on the development of a highly skilled workforce in the sector. The curriculum provison is well considered and the outcomes achieved by the apprentices, including the progression to level 3 apprenticeships, are high.
- The ETI, through the engagement of the district inspector, will continue to monitor Riverpark's progress as it takes forward the areas for action outlined in this report.



